

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 08<sup>th</sup> day of March 2019**  
**C.G.No:342 / 2018-19/Tirupati Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

T.V.Tirunavukarasu,  
S/o T.Venugopal Shetty,  
Bazar Street,  
Nagulapuram,  
Chittoor -Dist.

Complainant

**AND**

1 AAO/ERO/Nagalapuram  
2. AE/O/Nagalapuram  
3. ADE/O/Nagalapuram  
4. DE/O/Puttur

Respondents

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**ORDER**

1. Complainant filed a petition before the Forum regarding dismantling of Sc No. 5331101000109 standing in the name of his mother N. Vadiyammal.
2. Respondent No: 1 in his written statement to the Forum submitted that the complainant service under question was dismantled on 14.12.2018 and the same was also effected in ERO ledgers and the status recorded as Dismantled (Status 14). He had also enclosed Complainant service bill details from the APSPDCL Master wherein it was found that the service status is under dismantled.
3. Respondent 1 had also enclosed complainant statement addressed to the Chairperson/ CGRF wherein the complainant stated that his grievance was redressed by the respondents.
4. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 26.02.2019 at 05.00 PM .

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**DESPATCHED**  
DATE 16/3

5. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off in favour of the Complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 08<sup>th</sup> March 2019.

Sd/-                      Sd/-                      Sd/-                      Sd/-  
**Member (Finance)      Member (Technical)      Independent Member      Chairperson**

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.